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FRCC.com may ask a user to login a second time when accessing a Microsoft Office document (Word, Excel or PowerPoint)

This is caused by the security configuration of the user's browser.

To disable this in Internet Explorer on Windows XP add <https://www.frcc.com> to the Local Intranet security zone.

How to Add a Site to the Local Intranet Security Zone

Logon to <https://www.frcc.com>

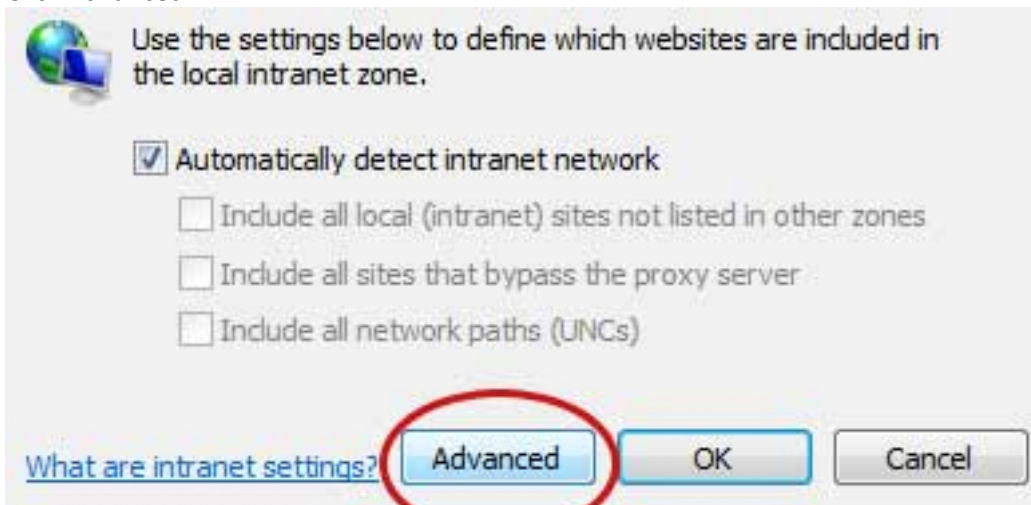
Double click Internet on the bottom right hand side of the browser window



Click Local Intranet and then click sites



Click Advanced



Click Add and then Close



Click OK in all of the remaining open windows